

Saia directions

Saia Mission Statement: "Provide the best-in-class regional service defined by our Customer Service Indicators with cost-effective processes in an environment that respects employees and recognizes excellence."

A monthly newsletter for Saia employees July 2007

Saia Honors Employees with President's Recognition

Nine Saia employees from terminals around the country have been awarded President's Recognition for the first quarter of 2007. As such, they have received a personal letter of commendation from Rick O'Dell, Saia president and CEO, along with an embroidered jacket. Each is an employee who recognized an opportunity to show a level of hard work, commitment, and dedication beyond everyday expectations. Their achievements are noteworthy accomplishments deserving of individual recognition. As this is one of the highest awards given to employees by Saia, please join us as we congratulate the honorees on their recognition and success.

Wesley Bennett

FON Supervisor
Nominated by John Wright, LAX Regional Manager



Recently, a Starbucks shipment out of Seattle was misloaded to Phoenix. A plan was put into place to recover it and get it to San Jose for Monday delivery. The plan failed to work and the shipment that was supposed to arrive in Fontana at 3 a.m. did not do so until after 9 a.m. Wesley Bennett, a supervisor at the Fontana terminal, took it upon himself to come back to the terminal later in the day, even though it was a Saturday, to get this shipment handled and loaded onto the correct trailer to allow for Monday delivery. John Wright, his nominator, said "His concern for the customer was huge."

Mona Comeaux

LAF Operations Clerk
Nominated by Craig Bordelon, LAF TM



According to Craig Bordelon, Mona Comeaux, a Lafayette operations clerk, was very helpful in

working through the driver check-in and imaging process during the integration of several of The Connection Company terminals. She took it upon herself, using her own time at home, to write user-friendly steps to help her fellow clerical staff. From processing the evening pick-ups, to dock drops, interline dock drops, and cash reports, Mona, Craig said, covered it all. She even wrote down multiple scenarios that could occur along with how to correct them. "Every manager and clerical person in the field was very happy to use Mona's 'cheat sheet' to get them through evening issues," stated Craig.

Randy Costner

CLT Line Haul Dispatcher
Nominated by Rod Prevatt, CLT TM



This past January, Randy Costner completed his shift as Charlotte's line haul dispatcher at approximately 10 a.m. At noon the same day, he received a call at home advising him that a driver had reported a leak coming out of a loaded trailer. Randy's nominator, Rod Prevatt, said he came back to the terminal, discovered there was a

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Saia Recognizes Employees for Safety Milestones

On June 25, Saia honored drivers, mechanics, dock workers, and other material handling employees with safety recognition awards. Based upon 2006 safety statistics, the awards were given out as part of the "Safe Employee Recognition Program," which is designed to credit drivers and other employees for the number of years they've served or miles driven, accident free.

Twenty-six drivers had 24 or more years of service without a lost-time injury or preventable accident. These drivers received a special jacket. They are:

- | | |
|-----------------------|-----------------------|
| ATL Michael Eppinga | NFK Dick Danielson |
| DLS Jack Ikey | Robert Hekrdle |
| HST Royce Johnson | Eugene Loyd |
| Paul Roland | NOL Raymond Alderson |
| LAF Joseph Doucet | Stephen Bonnacaze |
| Kirk Guillotte | Joseph Dominguez, Jr. |
| Larry Smith | Robin Rabalais |
| LKC Marvin Alex | William Salter, Sr. |
| Charles Guidry | Joseph Wilt, Jr. |
| LKC Clifford Sullivan | OKC Michael Shumake |
| Donald Thomas | OMA Albert Baker, Jr. |
| Randy Thompson | SPT Thomas Swilley |
| MIA Joseph Mells | TPA Charles Jordan |

Executive Forum

Safety – Today and Everyday

By Phil Jennings, Director of Safety

Saia always has been committed to making safety a number one priority. Recently, many employees were presented with awards based upon the company's 2006 safety statistics. Though we commend each employee on their recognition and thank them for their commitment to safety, taking this opportunity to remind everyone of safety's importance is paramount as Saia has recently experienced several severe accidents. Unfortunately, each incident has involved injuries to drivers and/or damage to equipment and freight.

If such incidents are to be avoided, everyone must remain faithful to practicing the skills they acquired during their Smith System training which focused on the core driving fundamentals of space, visibility and time. The system's five keys are:

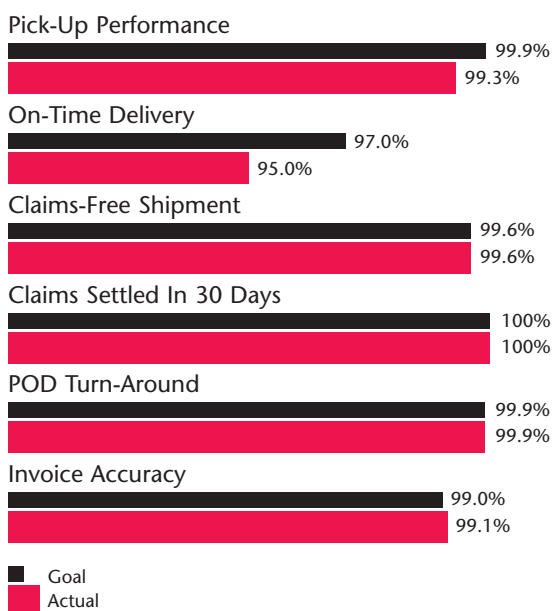
- 1. Aim High in Steering** – Avoid collisions by seeing, evaluating, and acting upon all available information.
- 2. Get the Big Picture** – Fewer mistakes are made when you see the complete traffic picture.
- 3. Keep Your Eyes Moving** – Proper scanning techniques separate safe drivers from people who make costly and deadly errors.
- 4. Leave Yourself an Out** – All that separates drivers from a collision is space. Take advantage of it!
- 5. Make Sure They See You** – Seek eye contact and make sure you use your warning devices at the appropriate time.

In addition to these essentials, employees also must make sure they are properly rested before getting behind the wheel. According to the National Highway Traffic Safety Administration, fatigue impairs driving similar to the way alcohol does. Most adults require seven to eight hours of sleep to feel alert and rested. Without enough rest, drivers are putting themselves and others around them in grave danger.

The Occupational Safety and Health Administration also recommends drivers plan their routes ahead of time. Doing so, along with bringing maps and directions, prevents unnecessary confusion when traveling.

We must be mindful to always follow procedures on the road to avoid accidents that affect our safety. It is important to our health, the health of the company, and to the general public who we drive amongst each day. If you have any questions or concerns, please see your terminal manager.

June Customer Service Indicators



Benefits Corner

By John Ferguson – Director of Insurance & Privacy Officer

Travel Abroad – Staying Safe through Proper Planning and Prevention

If you or your family is planning on traveling to a foreign country this summer, keep in mind that health conditions vary in other parts of the world. Below are some simple suggestions you can follow to help you and your family stay well and enjoy vacationing abroad:

- » Check health advisories. Visit www.cdc.gov/travel to learn what travel guidelines the Centers for Disease Control and Prevention recommends travelers follow for different destinations.
- » Make sure all your vaccinations are up-to-date. Make an appointment with your health care provider four to six weeks prior to your trip as it can take several weeks for some vaccines to become effective.
- » Check with your health insurance company to learn what medical services they will cover overseas. Consider buying additional travel insurance. To learn more about health care services abroad, visit the State Department's Web site, www.travel.state.gov. Also, if, as an American citizen, you become seriously ill or injured abroad, a U.S. consular officer can assist you or your family in locating appropriate medical care.
- » Pack a first aid kit keeping in mind air travel restrictions on liquids and gels packed in carry-on bags. Guidelines can be found by visiting www.tsa.gov.

» Don't forget your prescription medications along with copies of your prescriptions.

» Wash your hands often and bring along hand sanitizer. One of the most important ways to reduce infectious disease transmission during travel is to wash your hands carefully and frequently.

» To avoid illness, travelers should be advised to select food with care. All raw food is subject to contamination.

» Take care when spending time around animals — domestic or wild. Remember that many animals carry infectious diseases. As a general rule, travelers should never try to pet, handle, or feed unfamiliar animals particularly in areas of endemic rabies.

» After returning home, monitor your health for 10 days and call your health care provider if you feel ill.

401 (K) Savings Plans

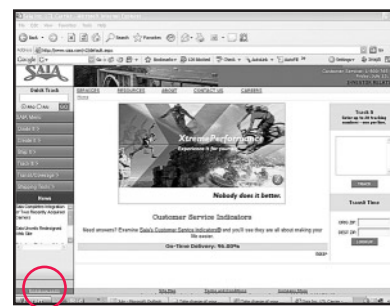
Saia has signed up with Fidelity Investments to participate in their Fidelity Retirement Income Advantage, or FRIA, service. Information will be sent by Fidelity to all employees shortly. In fact, some of you may have already received the brochures.

You've worked hard to save for the future and though Saia's company matches to your 401(k) contributions help, it is important that you make sure you are on track to achieve all the deserved goals that are a part of a financially secure retirement. For your free retirement review, call Fidelity at 1-866-811-6048. Remember, this service is provided at no cost to you!

Take Advantage of Saia's Online Career Opportunity Center

In April 2007, Saia's Human Resource (HR) Department streamlined its staffing process by implementing a new electronic system — the Career Opportunity Center (COC). As part of this new system, employees can now request a transfer, view salaried opportunities, and apply for open positions using either a company kiosk or their home computer. Since all salaried opportunities will be posted online through the COC, managers will no longer have to post paper announcements for salaried openings on the company bulletin boards. Now, promotional opportunities are readily available online to job hunters 24-hours-a-day, seven-days-a-week.

Employees may access this new system at www.saia.com.



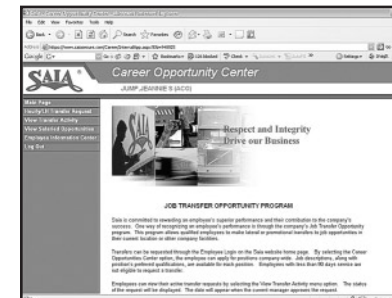
Steps to Access

Step 1: Go to www.saia.com.

Step 2: Click on "Employee Login." It's in the lower left hand corner of the site.

Step 3: Log in with your employee number and password. (For the initial login, your password is the last four numbers of your Social Security number.)

Step 4: Click on "Career Opportunity Center."



To access salaried promotional opportunities, click on "View Salaried Opportunities" for a list of available companywide postings. Next, simply apply from a computer — not a Saia kiosk — with your resume accessible from your computer's files. After clicking on "Apply," which is next to the opening you are interested in, click "Browse" to search for your resume. Once you locate it, attach it and submit. An e-mail notification will be sent to your current manager and your resume will be sent to the hiring manager.

If you are interested in requesting a transfer to another hourly or line haul position or to another location, click on "Hourly/LH Transfer Request," select a position and/or location and submit the request. Transfer requests may be made from any computer or a Saia kiosk. An e-mail authorization will be sent to your current manager for approval. Once the transfer is approved, it will be forwarded to the hiring manager.

Transfers will be active in the system for a period of one year from the date submitted. You can view your requests by selecting the "Review Transfer Activity" option on the COC menu. If you have any questions contact your immediate supervisor or the HR manager for your region.

2006 Safety Statistics

The total miles driven by all Saia driver employees in 2006 was 261,930,000 — more than three times the distance from earth to Mars at its closet point — 78,000,000 miles.

All Saia employees worked 15,183,289 hours, had 294 lost-time injuries, and achieved 51,644 hours between lost-time injuries. One out of 25 employees experienced a lost-time injury.

City Driver Statistics

- » City driver miles totaled 84,992,761. They worked 4,608,002 hours and had 895 preventable accidents working 5,149 hours between each one.
- » 1235 city drivers earned an award — Albert Baker of Omaha has driven safely the most number of years — 39!

» 588 city drivers have five or more years of safe driving; three have greater than 30 years; 27 have between 20 and 30 years; 207 have between 10 and 20 years; and 351 have between 5 and 10 years.

» 385 city drivers have eight or more years (equivalent one million miles) safe driving.

» 87 city drivers earned the one million mile award during 2006.

Line Haul Driver Statistics

» Line haul drivers drove 176,937,239 miles and were involved in 217 preventable accidents — achieving 815,379 miles between each one.

» 1,201 line drivers earned an award — Dick Danielson of Norfolk, Neb.

has driven safely the most number of years — 38!

» 679 line haul drivers have five or more years of safe driving; one has greater than 30 years; 37 have between 20 and 30 years; 321 have between 10 and 20 years; and 320 have between 5 and 10 years.

» 579 line drivers have one million or more safe miles — 81 line drivers achieved one million safe miles during 2006.

Dock, Mechanic, and Other Handling Employee Statistics

» 1,169 dock, mechanic, and other material handling employees earned an award — Larry Chiasson and Leo Morrison of Lafayette, La. have each worked more than 37 years without a lost-time injury.

» 576 employees worked without a lost-time injury for five or more years; eight have worked greater than 30 years; 35 have worked between 20 and 30 years; 193 have worked between 10 and 20 years; and 340 have worked between 5 and 10 years.



Employees working at the Tampa terminal were recently recognized for their commitment to safety.

Saia Honors Employees with President's Recognition

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trailer leaking fluid and proceeded to handle the problem himself since everyone had gone for the weekend. After finding the container in the trailer, he controlled the leak according to safety and hazmat standards and then proceeded to re-load all the freight. According to Rod, thanks to Randy's willingness to come back, the terminal was able to keep the other freight from being damaged and still make service on it.

Eric Dale

GBO City Driver
Nominated by
Wayne Nance,
GBO TM



In his nomination, Eric Dale was described as a Greensboro city driver who is willing to do whatever it takes. His nominator, Wayne Nance, said he is someone who comes in early, works the dock, and never asks what time he's getting off. Eric runs the High Point, N.C., early run that leaves the yard before 8 a.m. The company goal is to have 75 percent of deliveries made by noon but Eric has set a goal of 100 percent by 11 a.m. and most of the time, he makes it. He works with customers to make them feel like they are special and they help him in return. Eric has taken ownership of his route to the point that he knows his customers' break times, lunch times, which are the early closers, and where he can go to if he needs to re-work his trailer. Wayne said, "Eric is not one-of-a-kind but very close to it."

Robert Green

JAX Lead Mechanic
Nominated by
Ronnie Moore,
JAX TM



In March, Bob Green, a JAX lead mechanic, was called upon to help in Orlando, Fla., as the regular mechanic there was going to be out on short term disability. Hearing this, Bob agreed to work almost three weeks in Orlando until the mechanic was able to return. According to Ronnie Moore, Bob's nominator, Bob performed outstanding while at the terminal. He was able to keep the shop open and running, bring all the paperwork up-to-date, and organize the parts room. In his spare time, he also helped with some electrical repairs in the office and even did some demolition work on the Orlando dock by removing an old office. Ronnie said that when he heard about this, he was not surprised, as Bob has always been willing to drop whatever he can to pitch in to help.

David Hall

STL Appointment
Clerk/Dock Worker
Nominated by
Rich Diffley, STL TM



His nominator said David Hall, an appointment clerk/dock worker, has turned into the kind of employee any terminal manager would like to have. He does just about every job function an hourly employee can do. At a moment's notice, he fills in for someone who has called off work. He works the dock and OS&D, does imaging, O/B driver check-in, and manages Cato freight. He even has delivered freight out of his automobile to customers who needed their shipment that day. Whatever is asked of him, he does it. Rich Diffley stated, "For a younger employee, who is pulled in multiple directions by other office clerks, managers, etc., he manages his time well and completes the requested tasks — always with a smile." Recently, David, who starts work at 8 a.m., stepped up to the plate and pulled a double shift as the clerk who normally works O/B had an emergency and missed work. When OS&D staff members are off, David steps in and helps straighten up the OS&D bay. He does dock pick-ups and he personally handles all Wal-Mart D.C. drop trailers. When the appointment clerk is out, he schedules appointments. In conclusion, David always fills a void to keep the terminal running smooth, which, in turn, gives our customers excellent service by Saia and the STL terminal.

Adan Molina

CCI City Driver
Nominated by
Paul Howard,
CCI TM



Recently, Adan Molina, a CCI city driver, came to the rescue of his terminal. During the week of The Connection Company integration, Paul Howard, the Corpus Christi terminal manager was in Louisville, Ky., helping out. According to Paul, one of the Sunday nights he was away, his only inbound supervisor called and informed him that his father had passed away in Dallas. Paul said he called Adan and asked him to take over CCI's inbound shift — which also meant setting up the labor for each day. With Adan in the lead, the terminal was able to keep service above 97 percent, street production above standard, and returns below one percent. Paul said, "I was very proud of the CCI team under Adan's leadership...People like Adan are why the CCI terminal is 'best-in-class.'"

Doug Newsome

Dock Supervisor
Nominated by
Michael Akers,
MAN TM



Doug Newsome has held various positions throughout his region, most recently the role of dock supervisor at the Toledo break-bulk facility. According to Michael Akers, the current terminal manager, it was during this time that Doug volunteered to fill the position of TM at the Mansfield facility as it was vacant. The assignment was intended to be a temporary duty until a manager was hired and trained. Two managers and eight months later, Doug was still driving over 65 miles each way to ensure Mansfield had competent leadership. According to Michael, he personally improved the operation in virtually every aspect. Doug's involvement and duties included hiring drivers, dispatching, licensing, maintenance scheduling of equipment, payroll, and the overall responsibility for the facility.

Michael said Doug never asked for special recognition or gain. He worked 65 plus hours each week and commuted over 130 miles round trip each day to ensure the smooth integration and leadership at Mansfield. His guidance and direct involvement in every aspect of the terminal's operation was critical to maintaining the customer base and containing costs. All of this he did while improving service and reducing claims.

Jonathan Phillips

OA City Driver
Nominated by
Derek Poole,
ROA TM



His nominator said Jonathan Phillips, an ROA city driver, is always willing to go the extra mile for the company. Currently, he serves Saia as an inbound city planner/driver and according to Derek Poole, his expertise has been extremely beneficial to city route planning for the Roanoke service area. On days that Jonathan takes vacation time, he always calls to make sure his help is not needed. He also has taken it upon himself to come in on Sundays to make sure the terminal's Cato freight is set up to deliver on time each Monday. If anything needs to be completed, Derek said he has no doubt that Jonathan can get it done! "His positive attitude to get things done also influences all of the ROA employees," Derek explained. "Saia would be at a huge loss without his hard work and dedication."

Employee Anniversaries

CORRECTION – We apologize for printing the wrong anniversaries in the June issue of Directions. We have re-printed June's names along with July's. We are sorry for any inconvenience this may have caused. Thank you –

June 2007

25+ Years
HST Cynthia Roland
Dexter Shankle
LAF Larry Chiasson
Joseph Doucet
LKC Russell Hanks
Tim Harper
NOL Raymond Alderson
Morris Ambrosia
Terry Brown
Richard Lemoine
OMA Albert Baker
Dale Hirschman
TAL John Dickey

20 Years

BHM Danny Aaron
HGO Laura Landry

15 Years

AQE Mark Wood
ATL Reginald Willis
BHM Randy Kemp
DLS Harry Gackebach
FTS Jeffrey Hobbs
JKS Willie Moore
Percy Thomas
MBL Jennings Conlee
NOL Gerri Terrebonne
PDX Richard Pouison
SEA Shaun Knutson

10 Years

ATL Kerry Etchison
Ernestine Miller
BMT Scott Grudier
BRG Joseph Robillard
CIN Scott Lynch
CLT Dudley Campbell
Elsie Gaddy
CMB John Bricker
CTN James Fine
DLS Richard Reeves
DOT Jeffery Keller
ELP Jose Fernandez
FON Timothy Woodward
John Wright
FSN Louie Landin
HAT Ronald Cordelle
HMA Samuel Gaither
HST Joe Tanner
Frank Thomas
JAX Gaylon Rowland
KNX Greg Hopkins
LCN Christopher Sidzyik
LRK Charles Hanes
Benjamin Jester
MPS James Mcdaniel
NOL Sterling Spell
NSH Wyley Corley
OCA George Rowe
OMA Dennis Golwitzer
Leann Wulff
ORG Morley Edwards
Frank Sanchez
PDX Larry Shipman
SAN Alfred Rodriguez
SEA Glen Cole
SJO Brenda Pugh
SXF Jacob Dieters
TFT John O'Kelley
TYL Bobby Elliott

5 Years

ATL William Rullan-Ribot
Michale Eugene Wyatt
CLV Charles Haire
Michael Harding
DET Thomas Adder
DLS Milton Marshall
Mauro Pina
DOT William Lewis
FON Hugo Moreno Amaya
GRL Michael Martin
HGO Chersten Hester
Audrey Verdin
LUB Jason Clark
Clay Horn
MKE John Gengozian
Donald Ridgway
MKM Isaac Lopez
MON Johnny Lee
NSH Daniel Glenn
OAK William Wilke
OKC Anthony Gardner
OMA Gaylor Surratt
ORL Rickey Butler
ROA Jerry Melton
TYL Carla Ford
WFL Jeremy Pool

July 2007

25+ Years
BOI Dallas Farrell
HST James Marshall
LAF Anthony Morrow
John Gremillion
NOL Gregory Blauvelt
Walter Cox
Gordon Landry
Andrew Sortina
NSH Thomas Schlueter

20 Years

BRG Sarah Yates
HGO Gary Scurto

15 Years

ATL John Stewart
JKS Anthony Stasher
LRK John Nuessen
MPS Scott McBride
TSN Alex Sallard
WPB John Burroughs

10 Years

BAK Mary Roland
CGO Doyle Wismer
CLT Robert Sinclair
CMB Brian Gordon
Darrell Parker
DLS Arturo Barrales
GBO Clarence Chavis
GRL Mario Diaz
HST James Moore
Alfredo Palacios
IND Richard Sutt
LUB Raymond Barela
MON Louis Tanner
MPS Jason Andrews
OKC Shawn Campbell
Brian Lewis
ORL Thomas Horner
RNO Mitchell Mcabee
TSN Jose Coronado
TUP Charles Washington
WAC Felix Gonzales
Robert Ruiz

5 Years

ABL Shayne Newberry
ACO Stephanie Maschmeier
ALX Keith Peavy
AQE Ray Cordova
ATL Howard Beasley
Carla Richter
CLT Ronald Oakes
James Moore
DET Daniel Gordon
DLS Douglas Milburn
Hernando Palmer
Luis Nunez
David Snyder
Luis Vieyra
GBY Brian Welch
GRL Samuel Mcdow
Ruben Pardo
HGO Courtney Collins
Bryan Smith
Alejandro Loera
HST Bryan Hill
Erica Marshall
Jorge Zapata
JKS Danny Hemphill
LAX Elfego Soria-Cuamba
LVS Robert Duckworth
MAN Robert Edinger
MKE Donald Merkel
NRF Perry Newton
ODS Samuel Valeriano
ORG Oscar Quiroa
RCM Manfred Karger
SAC Clinton Hoover
SAM Raymond Lopez
SHM Andrew Teague
SLC Derek Aguirre
SPF Christopher Billings
STK John Cooksey
STL Micky Garst
TFT George Smith
TPA Robert Valentino
VCT Jose Garza

Company Update

Gilbert and Wolonsky Named New Regional Sales Managers

John Gilbert has been appointed regional sales manager for the Chicago area. He will be domiciled at the CGO terminal. John has significant domestic and international sales and management experience. He and his wife, Dorothy, have two sons: Colby and Dylan.

Mike Wolonsky has been promoted to the position of regional sales manager for the Toledo area. He will be domiciled at the CLV terminal. Mike has demonstrated sales skills at Saia where he has served in both field and national account sales positions. He also possesses sales management experience prior to his time with us. His understanding of the Saia system will be an asset that will allow him to lead the Toledo region sales team in achieving expected sales growth. He has two daughters: Alyssa and Kirstyn.

Wright Selected to be California Regional Manager

John Wright has been named regional manager of the Los Angeles, Calif. region. He will manage terminal operations in Calexico, Fontana, Los Angeles, Orange and San Diego. John has 25 years transportation industry experience and has been with Saia for 11 years, serving most recently as manager of our Fontana terminal. He holds a bachelor's degree from California Baptist College.

Manchester Fills BAK TM/SR Position

Scott Manchester has been named a terminal manager/sales representative for Saia's BAK terminal. He comes to us with a background in management and 3PL sales. Scott is a graduate of Westfield State College. Prior to moving to California, he and his wife, Kelly, lived in Massachusetts. Together, they have a two-

year-old son, Curtis, and they are expecting a second child in September. They enjoy camping, golfing, skiing and all the other outdoor adventures California has to offer.

Hadley Named New NAE

Brad Hadley has been named the new national account executive covering New England. He has over 17 years in the LTL industry having worked previously as a local and national account manager, area sales manager, and regional sales director. He has a bachelor's degree in marketing from the University of Rhode Island and he and his wife, Lisa, have two children — a daughter, Taylor, who is eight and a son, Kyle, who is four.

Garrett Promoted to TM Position in JKS

Wendell Garrett has been promoted to the position of terminal manager in Jackson, Miss. He has 6.5 years of sales experience with Saia. He achieved business development executive status in 2004 and 2006. Wendell has 20 years of experience in transportation and logistics management. Before coming to Saia, he was an operations manager for a national medical company. Wendell is a native of Mississippi. He currently lives in Clinton. He and his wife, Lynn, have two children: Sam and Haley. Outside of work, he enjoys spending time with friends and family.

Cammack Chosen to be Waco TM

Tim Cammack has been named the new Waco terminal manager. He joined Saia in 2005 and had been working as an inbound dock supervisor. He has 17 years of experience in the transportation industry. In addition to his responsibilities at Saia, he is also a volunteer fireman with the Gholson Volunteer Fire Department.

Grillo Selected SBN TM

Patrick Grillo has been named the new manager for the South Bend, Ind. terminal. He has seven years of experience in the transportation industry. He was previously the outbound supervisor at the Tampa terminal. Patrick, along with his wife, Melissa, and their four sons, Patrick, William, Daniel, and Matthew, will relocate to the South Bend area. In his spare time, he volunteers as a baseball coach and plays racquetball.

Adler Named New Partner Relationship Coordinator

Alyse Adler has been named Saia's new partner relationship coordinator at the ACO. She will be the central point of contact for setting up and maintaining all partner/agent and interline relationships.

Alyse has been a member of the marketing team for the past three years and her expertise and knowledge of our Web site has been one of the keys behind the new site's smooth launch. She holds a bachelor's degree from The Ohio State University. She is a rabid buckeye fan who loves chocolate and flowers.

Brandt and Hovey Promoted to NAE Customer Service Positions

Anne Brandt and **Cynthia Hovey** have each accepted two newly created national account executive customer service representatives (CSR) positions at the ACO.

Anne formerly worked as a CSR including a one year stint with customized accounts. She has been with Saia for nearly four years. She is married and has a 22-year-old son, Todd Austin, and a 14-month-old grandson, Camdon.

Cynthia has also worked as a CSR including a period with the Saia Select division and customized accounts. She has been with Saia for nearly nine years. She is originally from Greenville, S.C. She is married and is the proud parent of three young adults: Michele, Graham, and Drew.

We Want To Hear From You
Share your input on the Saia Directions newsletter. What do you like? What would you change? What would you enjoy seeing more of? Send information to: Jeannie S. Jump, Corporate Communications Coordinator, 11465 Johns Creek Parkway, Suite 400, Duluth, GA 30097 or jjump@saia.com.

Company Update

Employee Service Anniversaries

Benefits Corner
Take Advantage of Saia's Online Career Opportunity Center

Saia Honors Employees with President's Recognition
Saia Recognizes Employees for Safety Milestones

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